THINGS AND ADJUSTMENTS TO CHECK IF YOU GOT A SLIT IN THE HUMP OF YOUR BELT

The only way the hump on your belt can crack is if the ball at sometime or another had trouble centering on the way up. There are only a few things to check to ensure you don't have a continuing issue. Providing the installation instructions were followed and all parts are installed correctly the most common thing that can cause a cracked hump is the ball lift sitting too high (vertical) for that particular machine. There may be a variable on the machines in your center that may need to be compensated for from the installation guide. If this is the case the adjustments are simple but **will** need to be made to prevent further issues.

When the ball enters the opening of the exit, there are times when the ball isn't completely centered before the hump comes around and makes contact with the ball. This in itself isn't a problem - one of two things will happen. Either the ball will center on the way up or the ball will drop down a couple inches and the next hump will catch it. Providing things are adjusted correctly one of these two things will occur with no adverse consequences or damage to the belt.